

**North American
Customer Service
Number:**

1-866-624-7677
(toll free)

Eastern United States:
5508 West Highway 290, Suite 150
Austin, Texas 78735-8816

Operating Hours:
Call Center voice mail is monitored
24hrs/7 days with emergency
paging for off hours

Western United States:
2415 W. Erie Drive
Tempe, AZ 85282

Operating Hours:
Call Center voice mail is monitored
24hrs/7 days with emergency
paging for off hours

Follow voice prompt instructions to
select the product line; leave
detailed equipment information,
contact name and telephone
number, and an AP Technician will
be paged with your message and
return your call as soon as possible.



Equipment Technical Services

Customer Support Call: 1-866-624-7677

Product Lines Supported by Service Centers

- GASGUARD® Gas Delivery Systems, including: Gas Cabinets, Valve Manifold Boxes, Bulk Specialty Gas Systems BSGS and High Flow Systems.
- CHEMGUARD® Chemical Delivery Systems.
- Schumacher Equipment Products
- QMAC® Analytical Systems
- GASGUARD GCS (Global Communications System)
- VaporGuard™

Key Benefits

- Prompt service response, 24/7 coverage
- Call Center monitored by experienced technical service personnel
- Improved process efficiency
- Immediate access to global technical resources and factory Management of Change (MOC) process

Services

- Equipment troubleshooting
- Technology Upgrades
- Field Change Requests
- Spare Parts
- Engineering & Software Services

Emergency Analytical Support

- Preventive Maintained Programs
- Extended Warranties for all Product-lines
- Training that supports all Product-line



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