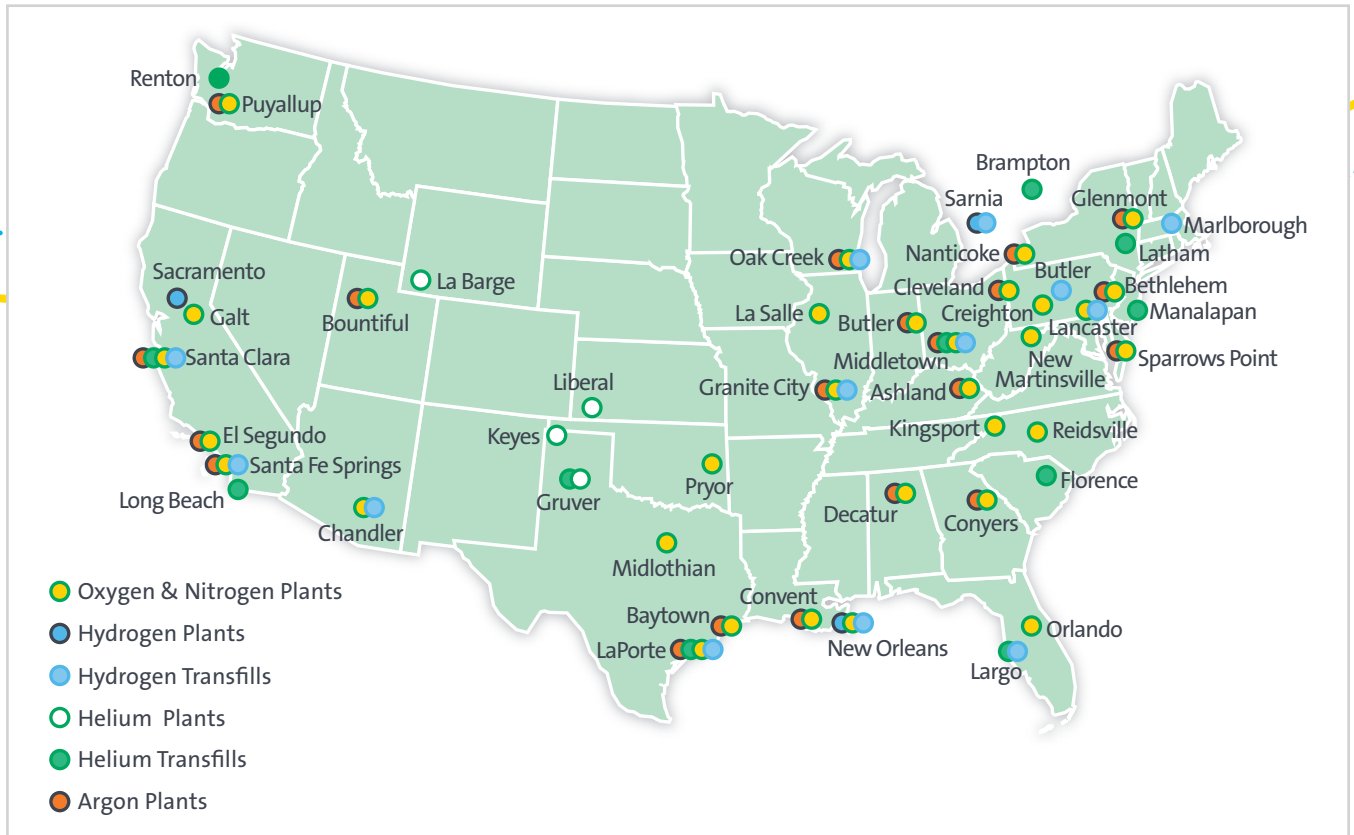


# Distributors, you can count on us for reliable coast-to-coast supply



## Our products/supply options

### Medical and industrial gases

- Liquid argon
- Liquid and bulk gas helium
- Liquid and bulk gas hydrogen
- Liquid and bulk gas nitrogen
- Liquid oxygen
- Liquid therapy oxygen

### On-site gas generators

- Membrane nitrogen systems
- Pressure swing adsorption nitrogen systems
- Gaseous oxygen plants
- Hydrogen generators

### Supply options

- Tube trailers and hydril tubes (He, H<sub>2</sub>)
- Liquid tank storage systems
- On-site membrane and adsorption units
- On-site liquefaction plants
- APEX Industrial Gas Services

## APDirect® Customer Portal

Air Products Direct (APDirect) is a secure and convenient self-service portal that saves time and increases productivity by providing quick information access and efficient transaction processing. After registering, you will have access to certain applications based on the product and/or container you require.

- Order
- Inventory management – bulk gas
- Cylinder holdings
- Invoice and delivery notes
- Delivered volume reports
- Frequently asked questions
- Certificates of analysis



Register for APDirect at <https://www.apdirect.airproducts.com/apdirect>

Sign up or see a virtual tour at [www.airproducts.com/customer-support/apdirect](http://www.airproducts.com/customer-support/apdirect)

## Have a question?

At Air Products we're committed to responding quickly to any inquiries you have about our industrial gases, equipment, and services. Here are the numbers to call when you need additional information or assistance:

### Customer Service: 1-800-224-2724

The professionals in our Customer Service Center are available 24 hours a day, 365 days a year—with information on your account at their fingertips. They can help you with service needs such as:

- Product orders
- Certificates of analysis or conformance
- Tank level readings
- Preventive and on-request maintenance
- Safety and process training
- Invoice inquiries

## Need technical assistance?

### Technical Information Center: 1-800-752-1597

Monday–Friday 8:00 a.m. to 5:00 p.m. EST

Our knowledgeable staff can provide you with a wealth of information on our industrial gases and cryogenic liquids and electronic grade gases, chemicals, and mixtures.

Call this number when you need technical information related to:

- Gas applications assistance
- Technical and product data
- Equipment recommendations
- Safety and environmental information
- Government regulations and industry guidelines

Access Gas Facts ([www.airproducts.com/gasfacts](http://www.airproducts.com/gasfacts)), our online source for charts and tables and interactive conversion formulas related to the chemical and physical properties of our cryogenic liquid and compressed gas products, as well as an online tool for estimating the cost of using nitrogen, oxygen, or argon.



At Air Products we demonstrate our difference through caring, commitment, passion, and understanding.

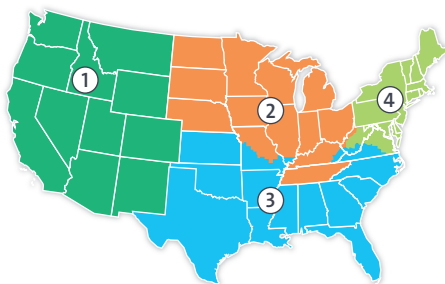
## tell me more

For more information, contact us at:

### Corporate Headquarters

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### U.S. Contact Territories



### Region 1 (West) and Region 2 (Midwest)

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F 636-936-8769  
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### Region 3 (South) and Region 4 (Northeast)

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