

# The Osceola, Arkansas air separation plant



Supplying industrial gases to the South Central since 1968



“They are the whole package, and it comes through in many ways. It’s not just pull up the truck, drop off the gas and leave. We know that we can pick up the phone and call, ask for advice, have technicians here without much delay. They are a complete service company.”

Joe Piperato, President  
J&G Foods

“The people at Air Products really understand my business, and they understand that my time is valuable.”

Ron Roghelia, Plant Manager  
Specialty Hospital

“Air Products’ customer-focused approach and technical support were key in optimizing the oxygen system for our process.”

Alain Thibault, Metallurgist  
Osisko Mining

Part of our U.S. network of gas production facilities, Air Products’ Osceola, Arkansas, air separation plant services Arkansas, Kentucky, Mississippi, Missouri, and Tennessee. The plant produces oxygen, nitrogen and argon, which is distributed to customers in a range of industries within a 200-mile radius.

## Committed to flawless customer service

Employees at Osceola pride themselves on making a difference to customers by exceeding their expectations for service.

- Local plant operators, drivers, mechanics, and managers work closely with Air Products’ central customer service and logistics center 24/7/365 to uphold our reliability record of over 99.9%—supplying product on time at the flow, purity and pressure our customers specify.
- Customer station technicians can service Air Products’ tanks at customer sites as well as customer-owned tanks 24/7.
- Local technical specialists who are experienced in gas safety, optimizing gas usage, and applying gas technologies to improve process efficiencies.

## Serving our local communities

Osceola employees are actively involved in the local communities in which they work and live, including support for local schools, fire departments, churches and the United Way, and being an executive member of the Chamber of Commerce.



## Our emphasis on safety

For us, nothing is more important than safety—not sales, not production, not profits. It is a commitment we all share and one that we share with our customers. We design and operate our gas facilities worldwide to the highest safety standards. Among our peers in the gas industry, Air Products consistently demonstrates world-class performance in preventing injuries. We continue to deliver record low recordable rates and are on a mission to be an industry leader in safety by continually reducing our injury rates. Here are some Osceola specifics:

- Team is available 24/7 to respond to emergencies.
- Plant employees attend monthly safety training.
- Drivers conduct multiple safety inspections on every trip.



The Osceola facility also provides CryoEase® Microbulk Solutions, a cost-effective alternative for small volume supply that fills on-site vs. the traditional method of swapping empty for full cylinders and dewars.

## About Air Products

Air Products serves customers in virtually every industry, from operations not only in the United States, but also in more than 50 countries around the globe. We have more than 16,000 employees who work hard every day to build lasting relationships with our customers and communities based on understanding, integrity and passion.

---

For more information,  
please contact us at:

**Corporate Headquarters**  
Air Products and Chemicals, Inc.  
7201 Hamilton Boulevard  
Allentown, PA 18195-1501  
T 800-654-4567, 610-706-4730  
info@airproducts.com



tell me more  
airproducts.com